

**BRIDGNORTH TOWN COUNCIL  
TOWN COUNCIL MEETING**

**9<sup>th</sup> SEPTEMBER 2022**

RW/2022

30<sup>th</sup> AUGUST 2022

REPORT TO TOWN COUNCILLORS

AGENDA ITEM 9 – BRIDGNORTH COMMUNITY HALL

AIM

1. To approve a refund, of £90, to Bridgnorth Community Hall.

BACKGROUND

2. A regular user and key holder of Bridgnorth Community Hall encountered a problem at one of the scheduled classes in June 2022.
3. Upon arrival at the hall, the alarm was activated as the user entered the building.
4. Unfortunately, the caretaker could not be contacted; the phone number was unavailable.

DISCUSSION/ COMMENT

5. The alarm should have been disabled before arrival.
6. The user could not contact the office as it was a Bank Holiday.
7. The user has asked for an apology and compensation due to the loss of earnings of not being able to run the class on that day.

FINANCIALS

8. The Trustees of the Bridgnorth Community Hall have sent an apology and a cheque in the sum of £90 to the user.
9. The Trustees are asking for the Town Council to refund this amount to them as the error was that of the Town Council.

RECOMMENDATION(s)

10. It is recommended that the Town Council **RESOLVES:**

To issue a cheque in the sum of £90 to Bridgnorth Community Hall to compensate them for their loss.

Ros Williams  
Interim Town Clerk